W3400V Software Update Instructions

- 1. Open the Internet Explorer (IE) browser and enter <u>http://192.168.1.1</u>.
- 2. In the Login page that is displayed, enter the username and password

TM	
Innacomm W3400V Wireless Modem	
Modem Username:	tmadmin
Modem Password:	
Login	Clear

The default username and password of the super user are **tmadmin** and **tmadmin**.

3. Backup settings before the software update.

Click **Management > Settings > Backup** to back up the DSL router configuration. (Save the configuration file to Desktop)

ТМ	
Device Info Quick Setup Advanced Setup Diagnostics Management Settings Backup Update Restore Default System Log SIMIP Agent TR-669 Client Internet Time Access Control Update Software Reboot Logout	Settings - Backup Backup DSL router configurations. You may save your router configurations to a file on your PC. Backup Settings

	Settings - Backup Save the configuration file to Deskton
Quick Setup Advanced Setup Wireless Diagnostics Management Settings	Backup DSL router configurations. You may save your router configurations to a file on your PC.
Backup Update Restore Default	Save As
SNMP Agent TR-069 Client Internet Time Access Control Update Software Rehoot	Vigence Iver vouce Image: Computer System Folder Image: Computer System Folder Image: Computer System Folder
Logout	 ↓ Ebraries ▶ Documents ▶ Music ▶ Fitters ▶ Videos
	Image: Source of the second
	Hide Folders Save Cancel

4. Click **Management > Update Software**, and the following page appears. Click **Browse** to find the right version file and click **Update Software** to update.

ТМ	
Device Info Quick Setup Advanced Setup Wireless Diagnostics Management Settings System Log System Log System Log System Log System Log System Log System Log System Log System Log Update Software Reboot Logout	Tools Update Software Step 1: Obtain an updated software image file from your ISP. Step 2: Enter the path to the image file location in the box below or click the "Browse" button to locate the image file. Step 3: Click the "Update Software" button once to upload the new image file. NDTE: The update process takes about 2 minutes to complete, and your DSL Router will reboot. Software File Name: Browse. Update Software
System Log SNMP Agent TR-069 Client Internet Time Access Control Update Software Reboot Logout	NOTE: The update process takes about 2 minutes to complete, and your DSL Router will reboot. Software File Name: Update Software Update Software

Note: Do not turn off your modem during firmware updates. When the update is finished, the modem reboots automatically. Do not turn off your modem either before the reboot is over. You must guarantee the update software is right and accurate. It is strictly forbidden to use other software for updates.

5. After update software, it is suggested to restore the modem to the factory defaults and configure it again. Click **Management > Settings > Restore Default** to restore DSL router to the factory default configuration

тм	
Device Info Quick Setup Advanced Setup Wireless Diagnostics Management Settings Backup Update Restore Default System Log SIMP Agent TR-069 Client Internet Time Access Control Update Software Reboot Logout	Tools Restore Default Settings Restore DSL router settings to the factory defaults. Restore Default Settings

6. Click **Management > Settings > Update**, and the following page appears. Click **Browse** and select the correct update configure settings file. Then, click **Update Settings** to update the modem settings.

